

Dear Provider:

Subject: Outstanding Pharmacy Claims Reversal

In an effort to reconcile all outstanding Pharmacy Claims Reversal prior to the April 1, 2003 transition, Electronic Data Systems (EDS) will reverse all outstanding ESI reversal claims not processed (reversed) within the EDS system. Providers will begin to see these additional reversal claims on their Remittance Advices (RA) starting February 17, 2003. There will be no action required on your behalf. EDS will begin to process these additional reversal claims beginning with the February 17, 2003 payment cycle and continue until the end of the transition period.

You will notice these claims on the remittance advice (RA) under the section entitled Negative Adjustments. The monies that are due to the Department of Community Health will be subtracted from the claims submitted for payment starting with the payment cycle of February 17, 2003. If your billing for that week is insufficient to offset the amount owed for these reversed claims not processed, then a recoupment will be automatically setup to reconcile these monies. Once the recoupment is satisfied, they will dissolve and nothing will be due to the Department. EDS apologizes for any inconvenience this has caused.

Questions regarding this recoupment should be directed to the EDS Inquiry unit at 1-800-766-4456.

Sincerely

Electronic Data Systems